

## Protecting Workers from Coronavirus

As concerns about the COVID-19 continue to rise, many employers are left to wondering what they can do to protect their workforce. This Risk Insights will examine what coronavirus is, how it spreads, and what employers can do to protect their workforce.

### What Is Coronavirus?

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According to the World Health Organization (WHO), coronavirus is a family of viruses that cause illnesses ranging from the common cold to more severe diseases. Common signs of infection include headache, fever, cough, sore throat, runny nose and breathing difficulties. In more severe cases, infection can cause pneumonia, severe acute respiratory syndrome, kidney failure and even death. Individuals who are elderly or pregnant, and anyone with preexisting medical conditions such as heart disease, cancer, lung or kidney disease, are at the greatest risk of becoming seriously ill from coronaviruses.

### How Does Coronavirus Spread?

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Although the ongoing outbreak likely resulted from people who were exposed to infected animals, COVID-19 can spread between people through their respiratory secretions, especially when they cough or sneeze.

According the Centers for Disease Control and Prevention (CDC), the spread of COVID-19 from person-to-person most likely occurs among close contacts who are within about 6 feet of each other. It's unclear at this time if a person can get COVID-19 by touching a surface or object that has the virus on it and then touching their own mouth, nose or eyes.

### CDC Interim Guidance

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In order to help employers plan and respond to COVID-19, the CDC has issued [interim guidance](#). The CDC recommendations include:

- + **Actively encourage sick employees to stay home.** Employees who have symptoms of acute respiratory illness are recommended to stay home and not come to work until they are free of signs of a fever and any other symptoms of COVID-19 for at least 24 hours, without the use of fever-reducing or other symptom-altering medicines. What's more, employees should be instructed to notify their supervisor and stay home if they are sick.
- + **Separate sick employees.** Employees who appear to have acute respiratory illness symptoms (e.g., cough or shortness of breath) upon arrival to work or become sick during the day should be separated from other employees and be sent home immediately. Sick employees should cover their nose and mouth with a tissue when coughing or sneezing and dispose of the tissue.
- + **Emphasize hand hygiene.** Instruct employees to wash their hands and under their nails frequently with soap and water for at least 20 seconds or use an alcohol-based hand sanitizer that contains at least 60%-95% alcohol. Soap and water should be used preferentially if hands are visibly dirty.

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- + **Perform routine environmental cleaning.** Employers should routinely clean all frequently touched surfaces in the workplace, such as workstations, countertops and doorknobs.
- + **Trash should be handled and disposed of carefully.** Persons cleaning office space and restrooms are to wear gloves while cleaning. Carefully close trash bags and dispose of gloves without touching other surfaces.

## Additional Best Practices

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In addition to following the CDC's interim guidance, employers should consider the following best practices to help prevent the spread of COVID-19:

- + Educate employees on the signs and symptoms of COVID-19 and the precautions that can be taken to minimize the risk of contracting the virus, without causing panic.
- + Appoint a single individual or department as the point of contact within your organization for employee questions about COVID-19.
- + Review safety programs and emergency action plans to ensure that they include infectious-disease protocols.
- + Implement travel guidelines and procedures for approving travel to and from China.
- + If you have companies that make deliveries, educate your employees about how to receive deliveries and keep space between them and the delivery person. Keep hand sanitizer in the loading dock area.
- + Ask your delivery companies if they have implemented any practices to prevent their employees from spreading germs (paper towels or tissues and hand sanitizer in the vehicle).

## Stay Informed

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Despite the current low level of risk for the average American employee, it is important to understand that the COVID-19 situation evolves and changes every day. Employers should closely monitor the [CDC](#) and [WHO](#) websites for the latest and most accurate information on COVID-19.